



LULWORTH  
... DORSET ...

## Park Rules



DURDLE DOOR  
... HOLIDAY PARK ...

Durdle Door Holiday Park, West Lulworth, Wareham, Dorset, BH20 5PU  
T. 01929 400200 | E. [durdle.door@lulworth.com](mailto:durdle.door@lulworth.com) | [durdledoor.co.uk](http://durdledoor.co.uk)



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1. You will find refuse, recycling and glass recycling bins in bays around the Park which are clearly labelled. Please do not leave rubbish bags outside your Holiday Home. If any bin is full please find an alternative bin. We offer a garden waste collection service; please notify Reception for a quick collection. Please do not bag garden waste. Hot BBQs must not be placed in the bin, please wait till the BBQ is cold. Removal of large items is available through Reception for a charge.
2. Dog(s) must be kept on a lead at all times. Any mess should be deposited in the dog bins provided. You must ensure that your pet(s) do not cause noise or nuisance to others. You must not bring onto the park any more than two (2) pets at any one time without prior consent. Pets must not be left unattended at any time.
3. If you would like to carry out any works to your pitch, consent must be gained by submitting your request in writing. The park reserves the right to insist on a standard of quality for safety and/or consistency of materials for aesthetic reasons and for this reason may require supplying all goods (in particular decks and storage boxes) through suppliers which in our reasonable view have the requisite experience working on caravan holiday home parks. Should an alternative supplier be authorised to work on the park then we must have sight of their relevant health, safety and competence certificates and public liability insurance prior to any works commencing. The park's bins may not be used to dispose of waste by contractors. No works may be carried out by the Caravan Owner, unless they can provide the above certificates of insurance and competency.
4. We allow up to two (2) storage bunkers per pitch. Written permission must first be gained. They must be of metal construction and fire retardant; gas canisters or flammable liquids must not be stored inside. No property shall be stored underneath your holiday home.
5. No single clothes lines, windbreaks, swinging chairs, hammocks, gazebos or tents shall be erected on the park. Rotary clothes lines must be fully removed when not in use. Nothing must interfere with grass cutting. The Park is not responsible for any damage caused.
6. You are responsible to ensure that your caravan holiday home is securely anchored down. This is an insurance requirement.
7. Cars must be parked in the parking bays and parking areas provided beside your caravan holiday home. Do not park on the road. If there is no suitable space please find alternative parking on Park. Only private cars, taxed as such, are permitted and not goods vehicles or commercial vehicles unless with prior permission. No boats, trailers, campervans or motor homes of any kind are allowed on the park without prior written consent. These must be removed during the closed period. They must be parked in a pre-arranged area, not between holiday homes at any time to comply with fire safety regulations.
  - You must ensure that the following conditions are complied with for each vehicle and driver entering the park namely:
    - 7.1. Each car is MOT'd and insured for driving on a public road according to the law
    - 7.2. No car causes damage to the park, for example, by leaking fluids, churning up the grass.
    - 7.3. All drivers must hold a current full driving licence permitting them to drive cars on public roads in the UK (no learner drivers)
    - 7.4. No driver is allowed to drive whilst under the influence of alcohol or drugs
    - 7.5. The repair, washing, maintenance and dismantling of motor cars/cycles on the park is prohibited. The speed limit of 10mph must be strictly observed and drivers must not cause a nuisance through excessive revving, warming up periods or otherwise.



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8. Helmets must be worn at all times while riding a motorcycle or bicycle.
9. Mobility scooters must be driven carefully on the Park at all times.
10. Exterior Gas and Electric boxes must not be tampered with in any way by the caravan holiday home owner, all issues can be dealt with by visiting Park Reception.
11. We strongly recommend that you arrange for your caravan holiday home to be fully drained down and disconnected from mains water during the closedown of the park. Details of our drain down services are available from the Park Reception.
12. We also recommend that the following testing and services are done and can be arranged through the Park Reception.
  - 12.1. A valid electrical safety certificate for the caravan holiday home issued by an NIC/EIC or ECA registered electrician. This is required every three years and every 1 year if subletting.
  - 12.2. An annual PAT certificate for all electrical appliances within the caravan holiday home if subletting.
  - 12.3. If you are privately subletting you will need to complete the appropriate form, this will be supplied on request by Reception.
  - 12.4. You are required to have an annual safety certificate for the gas appliances in the caravan holiday home, which complies with the Gas Safety (installation and use) Regulations 1998 Act. This is carried out by the Park.
  - 12.5. Each caravan holiday home should have a working fire extinguisher containing a minimum of 1kg dry powder and fitted with an indicator. A smoke and CO2 detector should be fitted too. We also recommend use of an appropriate fire blanket if you are subletting your caravan holiday home.
13. Musical instruments, music players of any kind, televisions, radios etc., must not be used in a manner audible to others and you must at all times conduct yourself with all due regard for the comfort of others. Quiet should be observed after 11pm.
14. Acts of vandalism must not be committed on the park. Unlawful drugs must not be brought onto or used on the park. No fire is permitted on the park. You must ensure that you and your visitors do not discharge any firearm or throw any stones or missiles. No fireworks are allowed on the park, including Chinese lanterns.
15. The staff at the park are there to assist wherever possible. Any acts of violence or abuse towards any member of staff or property will not be tolerated. Any acts of violence or abuse towards any other owner, customers or member of the public will not be tolerated.
16. Owners must not bring the park, Lulworth Estate, or any staff members into disrepute in any way, especially on forums or platforms on all types of social media. Doing so is a breach of your license agreement.
17. Ball games must only be played in the play parks, kite flying is not permitted to be used anywhere on park. In addition, Drones are not permitted. Children must be supervised at all times by parents and must only ride on the roadways and not on the grassed areas with due care and attention to other road users, pedestrians and cars.
18. Hot tubs and paddling pools are not permitted.



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19. All owner's guests, including any private sublet holiday makers, must sign in at Park Reception when visiting the park.
20. Play parks will be closed after lighting up time each evening and will remain closed until 8 am. No person is permitted to enter the play parks after dark to avoid injury.
21. Owners are not allowed to cut any branches /trees or bushes /shrubs belonging to Durdle Door without prior consent.
22. No signs or advertising are allowed to be displayed by owners on their caravans or plots other than the caravan number.
23. Children under the age of 16 must not be left unattended at any time in caravans, at the plot or at any of the facilities.
24. TV aerials, radio aerials and Satellite dishes must be fitted to your caravan and not on separate posts or poles without prior consent.
25. If at any time, you require emergency assistance and call 999 or any other emergency service, you must, when appropriate to do so, inform the Park by calling Security or Park Reception on 01929 400200 to ensure they can gain access to the Park quickly and safely.
26. Park Reception is unable to accept owner's mail or packages of any description, with the exception of necessary medication, without prior agreement. Any mail or package received by Park Reception without prior agreement may be returned to sender, refused or not signed for. Owners may not use the Park address as their own or as a second address.
27. Any accidents that occur on the park must be reported to reception as soon as possible, either by the persons involved or anyone that has witnessed an accident.
28. Each owner has a responsibility to keep their holiday home exterior in good/clean condition. Any exteriors that do not meet the parks standards will be cleaned and the owner will be charged for the service without notice.
29. Valid copies from owners showing proof of insurance, permanent address and ID must be handed in to reception at the start of the season to keep on file. If we do not have these you may be denied entry to the park.

**You are reminded that breach of these rules is a breach of your licence agreement and may result in termination of the licence agreement. These rules are in addition to any relevant government guidelines.**