

Owners' Newsletter

At the start of another unprecedented year, it's hard to know where to start with an update. Of course, we're very much looking forward to having our Owners back on the Park where you belong, but doesn't it feel like a different lifetime since we last parted?

The Customer Care team, along with giving the Reception office a revamp with paint aptly named 'Come On In', have again updated our www.durdledoor.co.uk website, featuring a new VIP Owners' Club. We're over the moon to be a Silver Award winner in the Dorset Tourism Awards, a fantastic improvement on last year's commendation.

The Maintenance Team have completed a refurbishment to the camping shower block as well as lots of painting around the Park, in between the usual moving of Holiday Homes and locating blown away sheds after Storm Bella.

Housekeeping of course rarely get the chance for a break; the team have completed our annual deep cleans for our Hire Fleet, repainted Lulworth Holiday Cottages and have taken over cleaning the public toilets at Lulworth Cove and Durdle Door car parks which of course have remained open to the public throughout.

Important Information

- As soon as we have an opening date, we will let you know when you can come! We were given very little notice last year and we expect the same again.
- A reminder to please **call or email** Reception rather than visiting in person, to protect our teams and your families. Face masks remain mandatory in all shared spaces.
- This year, please **email** your insurance and proof of address to durdle.door@lulworth.com when you first arrive back on park.
- Gas Safety Certificates will be held at Reception until we deem it is safe to collect them. A scanned copy may be emailed to you on request.
- Please ensure to have paid your site fees in full before attempting to return to the Park.





New for 2021



Durdle Door Stores

Stocking everything you might need to whip up a complete meal, Durdle Door Stores is newly within the Lulworth Estate's management and the shop is gearing up for its best year yet.

Local produce including local alcoholic beverages will be on sale.

Don't forget to order your BBQ meat and veg packs and a bottle of bubbly to have ready to pick up when you arrive back to your home from home!

VIP Owners' Club

Durdle Door Holiday Park - Your Piece of Paradise

LULWORTH
... DORSET ...

Park Rules

Download Owners' Park Rules



Download Park Map



Payments



WiFi Service

VIP Owners' Club

A new section on our durdle-door.co.uk website, the VIP Owners' Club is your go-to for updates on Park life, new articles, how to make payments, subletting, FAQs and (when we can) event invitations. Not forgetting of course details of the benefits of being an Owner on the Lulworth Estate.

Any updates and need-to-knows will be posted here, as well as on our Facebook group, for your reference.

Spring Cottage

A full renovation at this picturesque, thatched Lulworth Holidays cottage has been undertaken over the winter.

A new kitchen, ensuite shower room and painting throughout means Spring Cottage is feeling fresh and modern, while enjoying one of the best locations in Lulworth overlooking the spring and mill pond.

Experience Spring Cottage for yourself with 10% off!



Friendly Reminders

Car Parking

When it is time to renew your free parking, you will receive a notification by the method you chose when initially registering.

For any queries please contact **admin@nsglparking.co.uk** or **durdle.door@lulworth.com** for a handy guide if it's your first time!

Laundry

We are pleased to be able to resume Service Washes via Reception at a cost of £8 per load - washed and dried.

We also have two new washing machines that are free of charge for all our Owners now located in the dishwashing area of the Rookery.

It may be worth investing in a clothes airer or washing line to dry your clothes if you haven't one already.

Reconnections

With an opening date uncertain, we have made the decision to reconnect your Holiday Homes in line with opening, to protect your boilers from the inclement weather we have historically experienced in March.

While we hope for more than a couple of days' notice for reopening this year, this may not be the case and so while we will work as quickly as possible, there may be a delay in reconnecting your Holiday Home.

If you are in any doubt as to whether your Holiday Home is reconnected when you arrive, please phone Reception.



Internal and external cleaning of your Holiday Home

Special Offer

INTERNAL DEEP CLEAN | £120 INC. VAT (Normally £150)
To include front room carpet clean, upholstery and sofas.

EXTERNAL CLEAN WITHOUT DECKING | £55 INC. VAT (Normally £60)

EXTERNAL CLEAN DECKING ONLY | £40 INC. VAT

EXTERNAL CLEAN WITH DECKING | £75 INC. VAT (Normally £80) | £5 shed

BOOK BEFORE 28TH FEBRUARY TO SECURE THIS OFFER

Please note that unfortunately we can't guarantee a clean will be completed before we reopen, especially if we are given short notice. All cleans will however be completed as soon as possible.

EMAIL DURDLE.DOOR@LULWORTH.COM TO BOOK!



Earn £750!

Don't forget you can earn some extra money towards your site fees through our referral scheme. If you have any friends or family that are interested in owning a holiday home, why not bring them to see us. If they then buy a holiday home you will get £750 credited to your account.

Green Corner

Our newly instated bug hotels are starting to thrive throughout the Holiday Park.

A great conversation starter for young children on why it's important to provide a habitat for pollinators and helpful bugs and beasties, these 'bug hotels' will also help your flowers to flourish.



Upgrade for 2021

Planning to spend more time in your Holiday Home this year?

Perhaps now is the time to consider extra space or a more modern interior.

We have a selection of new holiday homes due to be arriving over the next few months, including the 2021 Swift Vendee where modern living meets classic country (pictured left).



LULWORTH
...DORSET...

Durdle Door Holiday Park, West Lulworth, Wareham, Dorset, BH20 5PU
T. 01929 400200 | E. durdle.door@lulworth.com | durdledoor.co.uk



Take advantage of the Staycation Boom

Set to last well into 2021 and beyond, staycations are a revival of the Great British Holiday. We are experiencing high levels of bookings for Holiday Homes in particular, and with the best location in the UK at Durdle Door, if there was ever a time to sublet, this is it.

Subletting your Holiday Home through Durdle Door Holiday Park is a fantastic way to offset some of the costs of running your Holiday Home. And when you let through us, you can rest assured that your Holiday Home is well looked after.

Don't worry, you can still use your Holiday Home! You bought it as your second home, so you want to use it whenever you can. We just ask you to give us the dates that you want to let it as early as possible, so that we are able to market it in advance.

Our own housekeeping team will clean to an exceptional standard after each guest, and of course keep an eye on your Holiday Home for you. You can relax knowing it's well taken care of.

If you would like more information on letting with us for the forthcoming season, please contact jane.barnes@lulworth.com who can answer any questions and send you a copy of the subletting agreement for the year.

For anyone who is intending to let privately this coming season, please contact jane.barnes@lulworth.com for a private letting agreement and to arrange inspection of your caravan prior to the start of the season.

We look forward to welcoming you back to your second home!