

# Park Rules

## ROOKERY CAMPING PITCHES

Please take care while driving on the Holiday Park, the maximum speed limit on the Holiday Park is 10mph. There are speed humps to be aware of.

Check-in is from 14:00pm on your day of arrival, and check-out is no later than 11:00am on your day of departure.

Please be aware that there is a noise curfew at 11:00pm.

Please keep your pitch or camping area tidy at all times and remove any rubbish.

Wi-Fi is available in the Man O' War Bar & Restaurant.

You may have a barbecue using charcoal or gas. We do not allow disposable barbecues.

The Adventure Playground is available from 9am until dusk.

**Please be aware the shower block will be closed between 11:00am and 12:00pm for cleaning daily. During this time, there are toilets available to use in the Public Car Park.**

Reception is open from 9am until late, 7 days a week.

Please speak to our Customer Care Team if you require any assistance. They are based in Reception and can be contacted on 01929 400200.

The staff at the Park are here to assist wherever possible. Any inconsiderate behaviour will not be tolerated.

Pets must be kept on leads at all times and all dog waste disposed of immediately. Pets must not be left unattended at any time.

The Rookery camping area is for tents no larger than 18m<sup>2</sup>, for example: 6 x 3 m.

You are not permitted to sleep in a vehicle in the Rookery Camping Area.

Please come to Reception on your arrival to collect a stake with your pitch number. Please display this next to your tent so that it is visible from the path through the camping area.

Please return your stake to the Reception on your departure; if you depart before Reception is open, please post it through the letter box on the front door.

Please respect the following rules whilst staying in the Rookery camping area:

- Please make sure you are pitched no closer than 6 metres to any other tents around you.
- Please park your car next to your tent facing the road.
- Please do not attach anything to the trees.

The following are not permitted anywhere on the Holiday Park;

- Fires and Fire Pits
- Gazebos
- Washing Lines
- Drones
- Chinese Lanterns
- Kites
- Flags and flag pole ornaments

Ball Games and Frisbies are only permitted in the Multi Use Games Area in the Adventure Play Park.

**There are staff available to assist at the Reception between 9am and midnight. If you have any issues after this time please contact our security on **07563382684**. Please make sure to call this number, texts are not monitored. In an emergency please call 999.**