

Frequently Asked Questions

Staying on a Sea View Campervan Pitch at Durdle Door Holiday Park

Can I have a tent on my Sea View Campervan Pitch?

No, we do not allow any tents on the Sea View Campervan Pitches – this includes toilet tents. You are allowed to bring an awning that attaches to the vehicle; this must remain attached to the vehicle at all times.

Can I sleep in a regular van or car?

No, you cannot sleep in a regular van, sign written vehicle, or car. Converted vehicles must have a minimum of a fixed bed/rock and roll bed and built in storage cupboards.

Can I bring a towing caravan?

No, we only permit campervans and small motorhomes on the Sea View Campervan Pitches. If you would like to bring a towing caravan or other type of touring vehicle, please see our Abbeyfield Touring Pitches.

Can I pick my pitch?

The Sea View Campervan Pitches are unallocated, so you are unable to reserve a certain pitch prior to your arrival. On check in, you will receive a stake with the number related to your booking. We are unable to guarantee that two bookings could be pitched next to each other on the Sea View.

What happens if my vehicle is longer than 5.5 metres?

If your vehicle is longer than 5.5 metres, you will not be allowed to stay.

Should I bring levellers?

We recommend bringing levellers with for all types of touring pitch, but particularly for the Sea View Campervan Pitches as they are on a significant slope.

What time can I check in, and when do I have to check out?

You can check in from 2pm, any time up to 9pm. Check out is by 11am on your day of departure.

What happens if I arrive early?

You can buy a discounted ticket for Durdle Door Car Park or Lulworth Cove Car Park if you want to arrive in the area early or stay in the area after checking out. Please see the Customer Care Team in Reception to purchase this. Please note, towing caravans are only accepted in Lulworth Cove Car Park. The time between check out and check in is used to clean facilities, carry out pitch maintenance and ground work, and ready the area for our incoming guests.

Can I bring an extra car?

Extra cars are charged at £7.50 per night per car. This extra car may be able to park on the pitch, alternatively we do have some additional parking for guests staying with us.

Can I have day visitors?

You can have day visitors to your pitch, and their vehicle does not need to be paid for if they are not staying overnight. We ask that you inform the Customer Care team if you are having any day visitors – this is so we can advise them of the best place to park, and take their vehicle registration.

Where are the nearest toilets when the shower block is closed?

The shower block is closed between 11:00am – 12:00pm. During this time there are public toilet facilities in the car park, including a disabled toilet.

What facilities do you have on the Holiday Park?

We have a toilet and shower block, dishwashing area with USB charging points, washing machine, shared fridge-freezer, and chemical disposal. We also have two Play Parks for children.

How should I pitch up?

You can pitch up facing either forward or backwards on your pitch. If you have a caravan, please pitch with the tow bar facing out to the road.

Where is the nearest drinking water?

There is a shared water point behind the Sea View Campervan Pitches, and all other water points on the park labelled 'W' on the map are drinking water.

Where can I wash my clothes?

There is a free to use washing machine in the dishwashing area, and clothes airers (but no tumble dryer). We do offer a service wash, including wash and dry for £12 per load. You can arrange this via the Customer Care Team in reception.

Do you take cash?

We have gone cashless – we only accept card payments across our outlets.

Where can I buy bottled gas?

We do not sell any bottled gas on site. The nearest shop with limited stock of Calor Gas only is Dobbies Garden Centre Galton, just over 10 minutes' drive from the Holiday Park. They will accept empty bottles for refill, as well as stocking new bottles for purchase. They do not sell propane gas.

Can I have a barbecue?

You can use a reusable barbecue as a guest at Durdle Door Holiday Park, as long as it is raised off of the ground, and only burning coal or gas is used. We do not allow fires or disposable barbecues. Barbecues and fires are not allowed on the beaches, car parks, and surrounding land.

Where should I dispose of barbecue waste?

Please do not put hot ash or charcoal into the bins. Extinguish any barbecue waste and wait until it has cooled completely before disposing of it in one of the metal bins marked for barbecue waste.

Is there a shop on the Holiday Park?

There is an onsite shop, open from 8am daily – closing times vary. From 6th November 2024 - 1st January 2025, there will be a pop-up shop based in the Man O' War Bar & Restaurant, stocking daily essentials from 9am – 10pm.

Is there a Bar & Restaurant on the Holiday Park?

The Man O' War Bar & Restaurant is open daily. Their opening times and menu are available on our website.